

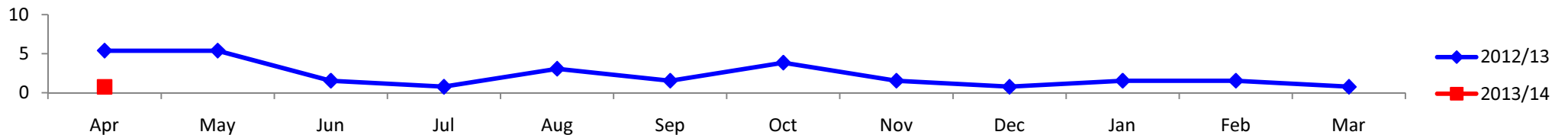
SAMPLE

**Delayed Transfers of Care (DTOC)  
Adult Social Care – Indicator 1**

May 2013

Source: <http://www.england.nhs.uk/statistics/>

<b>Definition</b>	The national definition of a delayed transfer of care is when a patient is ready for transfer from acute care, but is still occupying an acute bed.						<b>How this indicator works</b>	This indicator measures the number of patients with a Delayed Transfer of Care (DTOC) at midnight on the last Thursday of the reporting period, who were solely the responsibility of Social Care. The figures shown below are per 100,000 18+ residents. (18+ population of 133,215)					
<b>What good looks like</b>	Good performance would be to remain under the 2012/13 England average of 2.66 DTOC's per 100,000 population.						<b>Why this indicator is important</b>	This indicator is important to measure as the authority is fined for delayed discharges that are found to be solely its responsibility.					
<b>History with this indicator</b>	The 2012/13 yearly average for the number of people delayed at midnight on the last Thursday of the month was 1.60 (the yearly average is an ASCOF indicator)						<b>Any issues to consider</b>	Please note that these figures are taken from the Department of Health website and have <b>not</b> been verified by Barking and Dagenham Social care, these figures will also include patients from Mental Health. Also the borough's 18+ population has increased by 3,000 compared with the previous year.					
	<b>Apr-13</b>	<b>May-13</b>	<b>June-13</b>	<b>July-13</b>	<b>Aug-13</b>	<b>Sept-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Marc-14</b>	
<b>DTOC per 100,000</b>	0.75	TBC											



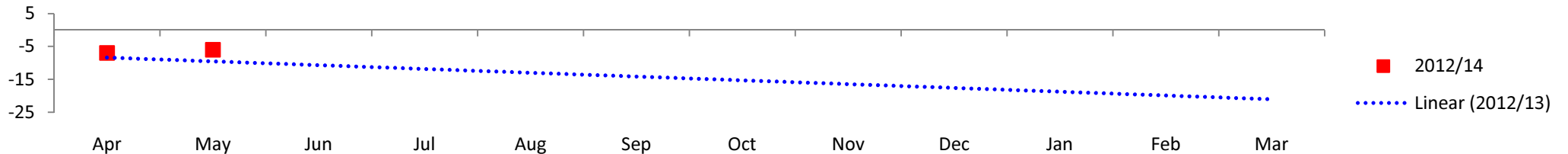
<b>Performance Overview</b>	<ul style="list-style-type: none"> <li>At midnight of the last Thursday in April a total of 11 Barking and Dagenham residents were reported as being a delayed discharge, only 1 of these people are reported to be the responsibility of adult social care.</li> <li>When this one person is converted to a per 100,000 population ratio it becomes 0.75.</li> <li>A total of 30 delayed days were reported throughout April for people whom are the responsibility of social care. For all of these days the responsible organisation was NELFT.</li> </ul>	<b>Actions to sustain or improve performance</b>	<p>Performance has been sustained any the only delayed days reported in April were the responsibility of NELFT.</p> <p>Plans are currently underway to develop a joint assessment and discharge service which will help to further improve the DTOC situation.</p>
<b>RAG</b>			
<b>Benchmarking</b>	<ul style="list-style-type: none"> <li>The England average for social care responsible DTOC's in April was 2.5</li> </ul>		

**Residential/ Nursing OPS Placement Admission/ Discharges  
Adult Social Care – Indicator 2**

**May 2013**

**Source: Susanne Knoerr/ Faysal Maruf**

<b>Definition</b>	The number of Admissions and Discharges into Residential and Nursing Placements for people over the age of 65.						<b>How this indicator works</b>	This indicator looks at external residential and nursing OPS placements and the number of admissions and discharges throughout the financial year. It also shows the monthly net admission/discharge figure.					
<b>What good looks like</b>	Work is currently being undertaken to establish the current average length of stay in residential/ nursing placements. Once this has been completed discussion around a sensible target can be had.						<b>Why this indicator is important</b>	Both residential and nursing placements carry great financial costs to the council; therefore it is vital these are closely monitored in order to remain within budget.					
<b>History with this indicator</b>	In the 2011/12 financial year there were a total of 132 admissions and 125 discharges. This equates to a plus 7 net admissions for the year.						<b>Any issues to consider</b>						
	<b>Apr-13</b>	<b>May-13</b>	<b>June-13</b>	<b>July-13</b>	<b>Aug-13</b>	<b>Sept-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Marc-14</b>	
<b>Admissions</b>	8	10											
<b>Discharges</b>	15	9											
<b>Monthly Net</b>	-7	+1											
<b>YTD Net</b>	-7	-6											

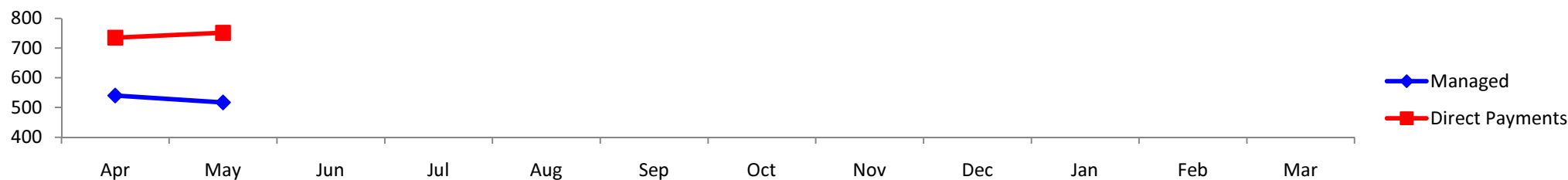


<b>Performance Overview</b>	<ul style="list-style-type: none"> <li>Throughout May 2013 a total of 10 clients were admitted into external residential and nursing placements.</li> <li>In the same period we have been notified of 9 client discharges, therefore the monthly net total is 1 admission.</li> <li>This takes the year to date net total to 6 net discharges from residential/ nursing placements.</li> <li>The above graph has changed from last month to show last year's trend line instead of the monthly figures, this is because it is the yearly trend which is important and not the individual month's performance.</li> </ul>	<b>Actions to sustain or improve performance</b>	<p>With this particular indicator it is the yearly trend which should be focused on and not the individual month's performance.</p> <p>Admissions are the only aspect which we have any control over and ideally these should be between 8 &amp; 10 a month.</p>
<b>RAG</b>			
<b>Benchmarking</b>	N/A		

**The Number of People Accessing Home Care Via Managed Budgets Compared to Direct Payments (18+)**  
**Adult Social Care – Indicator 4**

**May 2013**  
**Source: Business Objects**

<b>Definition</b>	The number of people accessing home care via a managed personal budget compared to the number receiving direct payments						<b>How this indicator works</b>	Below are the numbers of people (18+) who are receiving home based services via a managed personal budget compared to those receiving home based services via direct payments. These are monthly figures and are <b>not</b> accumulative.					
<b>What good looks like</b>	A higher proportion of people accessing care and support in the home via Direct Payments.						<b>Why this indicator is important</b>	It is important to increase the use of Direct Payments amongst service users as they help to personalisation by enabling clients a greater choice and control over their care and support.					
<b>History with this indicator</b>	In March 2012 a total of 1,158 people were recorded as receiving home care, 597 (51.6%) of which were doing so via a direct payment.						<b>Any issues to consider</b>	These figures do <b>not</b> include crisis intervention.					
	<b>Apr-13</b>	<b>May-13</b>	<b>June-13</b>	<b>July-13</b>	<b>Aug-13</b>	<b>Sept-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Marc-14</b>	
<b>Managed</b>	540	517											
<b>Direct Pay</b>	735	751											
<b>Total</b>	1,359	1,347											



<b>Performance Overview</b>	<ul style="list-style-type: none"> <li>In May 2013 517 people were in receipt of a managed personal budget, this is a 4.3% decrease when compared to the 540 who were in receipt throughout the previous month.</li> <li>751 people were accessing direct payments in May 2013, this is a slight increase when compared to the 745 in the previous month.</li> <li>In comparison in May 2012 504 people were receiving direct payments, therefore the number of people receiving direct payments has increased by 49% in the last year.</li> </ul>	<b>Actions to sustain or improve performance</b>	Good performance overall and the Choice and Control programme will help to further promote the use of personal assistants in the borough.
<b>RAG</b>			
<b>Benchmarking</b>	N/A		